

East Ayrshire Health & Social Care Partnership

Integration Joint Board

07 October 2020 at 2pm

Council Chambers, Council HQ, London Road, Kilmarnock/ teleconference

Present:

- Mr Michael Breen, NHS Non-Executive Director (Chair)
- Mr Eddie Fraser, Chief Officer
- Mr Craig McArthur, Chief Financial Officer
- Mr Craig Stewart, Associate Nurse Director
- Dr Sukhomoy Das, NHS Non-Executive Director
- Ms Hazel Borland, Executive Nurse Director
- Councillor Jon Herd, East Ayrshire Council
- Mr Neil Kerr, ADP Independent Chair
- Councillor Iain Linton, East Ayrshire Council
- Ms Marion MacAulay, Chief Social Work Officer
- Councillor John McGhee, East Ayrshire Council
- Councillor Douglas Reid, East Ayrshire Council
- Dr David Watts, Clinical Director

In Attendance:

- Ms Pamela Milliken, Head of Wellbeing & Recovery
- Ms Maxine Ward, Senior Manager
- Ms Lyndsay Kerr, AHP Senior Manager
- Mr Irene Clark, East Ayrshire Advocacy Service
- Ms Val Allen, Scottish Care
- Ms Margaret Phelps, Senior Manager Planning & Performance
- Ms Nicola Taylor, Senior Manager Primary Care
- Ms Clare Wilson, Senior Manager
- Ms Aileen Anderson, Committee Secretary (Minutes)

Agenda	Discussion	Action
1.	<p><u>Welcome & Apologies</u></p> <p>Mr Michael Breen welcomed everyone to the meeting and noted apologies from Ms Vicki Campbell, Ms Allina Das, Ms Shirley Ferguson, Ms Angela Gracie, Ms Amanda McInnes, Dr Phil Korsah and Me Erik Sutherland and Ms Lisa Tennant.</p>	
2.	<p><u>Declarations of Interest</u></p> <p>There were no declarations of interest.</p>	
3.	<p><u>Minute of Previous Meeting</u></p> <p>The minutes of the previous meeting were agreed as an accurate record of discussions following the below listed amendments:</p>	

	<p><u>Children’s Health, Care & Justice Services</u> Correction that there was more concern regarding declining Mental Health rather than concerns catching COVID-19.</p> <p><u>Service Review for Care at Home</u> Addition of “Val Allen, Independent Sector Lead representative commented on the BVSr in respect of the process and potential impact on the independent sector providers within East Ayrshire and the importance of a mixed economy of care.”</p>	
4.	<p><u>Matters Arising</u></p> <p><u>Ayrshire Urgent Care Service</u> Mr Eddie Fraser advised that a paper would be brought to the Board highlighting the AUcs HUB at Lister Centre, University Hospital Crosshouse (UHXH) as well as the escalation of COVID through Primary Care and the associated pressures on the service.</p>	
5.	<p><u>Good News Story – Aids & Adaptations</u></p> <p>Ms Maxine Ward presented the report for discussion of positive experiences related to Community Equipment and Adaptations Service in relation to support to live independently at home for as long as possible.</p> <p>The Community Equipment and Adaptations Service continued to operate throughout lockdown to support the most vulnerable people in our communities, supporting discharges from hospital for some and creating greater levels of independence for others. The work of this team is often ‘hidden’ from the headlines with respect to supporting the Partnerships strategic objectives.</p> <p>The report brought the importance of the teams role to the forefront to share the positive outcomes achieved by the team and the example of how they upheld and delivered the Councils’ FACE values daily.</p> <p>With the announcement of a nationwide lockdown in response to COVID-19, the Partnership had to re-prioritise services provided by OT services and CEAS to ensure the safety of vulnerable members of the community. Physical interactions with people had been more challenging in relation to time and efficiency, although the situation had gradually improved there had been supply chain and manufacturing issues for contracted completing works on behalf of the Partnership.</p> <p>A plan is underway to increase the available OT resource to manage wait times and ensure people are provided with the right support when they need it. This will inevitably put additional pressure on CEAS and contractors. This demand will be managed</p>	

	<p>by service redesign activity already underway to improve the efficiency of processes and improved procurement pathways but it is anticipated that delays will continue until the end of the financial year.</p> <p>Councillor Reid advised that, on a previous walkthrough of UHXH had walkthrough at UHXH, equipment storage had been raised as an issue and sought clarity that this had been resolved. Ms Lindsay Kerr advised that, from the East Ayrshire Partnership perspective there had been agreement for a satellite store at UHXH which supported smooth discharge, transitions and good working relationships between the staff. Ms Maxine Ward advised that the equipment store would be moving to a more appropriate premises and it was anticipated that this would be complete within the coming eight months.</p> <p>Mr Eddie Fraser highlighted that the waiting list for the service had been at 323 people with a 39 week wait and this had been halved between August and October.</p> <p>The Board noted the report and agreed the following recommendations:</p> <ul style="list-style-type: none"> i. Receive the Personal Experience – Community Equipment and Adaptations Service; ii. Note and comment on the positive impact achieved by the service illustrated in the personal experiences; and iii. Note the commitment to continue to deliver transformation and continuous improvement. 	
6.	<p><u>Wellbeing Report</u></p> <p>Ms Pamela Milliken presented the report to provide assurance to the Board on the arrangements being progressed by the Health and Social Care Partnership and East Ayrshire Council around wellbeing recovery and renewal from COVID-19.</p> <p>The report set out the establishment of a Wellbeing Recovery and Renewal Group, an Action Plan and approach to implementation. It also identified how the COVID-19 recovery and renewal agenda would inform and align with the development of the new Community Planning Wellbeing Delivery Plan.</p> <p>The work had highlighted the broad range of wellbeing activity currently underway across the Council, the Health and Social Care Partnership, the third sector and in our communities, as well as overlaps, commonalities and the potential for enhanced joint working. The Wellbeing Recovery and Renewal Action Plan sought input from stakeholders on the key activities they will be undertaking up until March 2021, which address the 7 key wellbeing priorities agreed by the Council Management Team;</p>	

	<p>taking care of our people and wider workforce; community wellbeing – prioritising services to the most vulnerable and in need; impact on poverty and health inequalities ; recovery (alcohol and drugs); social isolation and mental health; volunteering ; as well as communicating and sharing our resources.</p> <p>A further key learning point arising from COVID-19 had been the role of the third sector and our communities in leading local initiatives. Over the past few months, we have seen an overwhelming response from our communities to the current crisis, which been demonstrated through increased levels of community activity, a huge increase in volunteering and mutual aid, and a renewed sense of community cohesion. It is vital, therefore, we continue to engage and work closely with the third sector, community groups and local resilience networks.</p> <p>Mr Michael Breen highlighted that the paper covers the themes discussed at the IJB Development Day and queried how the Community Planning Partnership work would be taken forward in connection with the wellbeing work. Mr Eddie Fraser advised that work had been undertaken in previous years to link the Wellbeing Delivery Group and the Strategic Planning Group to align with the Strategic Plan and the Community Plan.</p> <p>Councillor Douglas Reid raised concerns regarding the increases in children utilising foodbanks and it was noted that Community Connectors continued to work with services to access appropriate information at an operational level.</p> <p>The Board noted the report and agreed the following recommendations:</p> <ol style="list-style-type: none"> i. Note the progress in relation to wellbeing recovery and renewal and the flexible, empowered and place-based approach that has developed during COVID-19; ii. Note the proposals to apply the learning from wellbeing recovery renewal post COVID-19 in the development of the Community Learning Partnerships Wellbeing Delivery Plan; iii. Note the proposals to further engage and work closely with the third sector, community groups and local resilience networks; iv. Agree to the alignment of existing wellbeing thematic working groups with the Wellbeing Recovery and Renewal Action Plan; and v. Agree to the roll-out of support for empowered teams and coaching skills across service teams, partners and communities. 	
7.	<u>Mobilisation Plan</u>	

	<p>Mr Eddie Fraser advised that the mobilisation plan had been submitted to Scottish Government in July to provide details of service sustainability and a move towards recovery and services restarting. It was noted that, due to the evolving guidance regarding COVID this would need to be reviewed and resubmitted.</p> <p>It was noted that the month 4 Financial Management Report highlighted a COVID cost of £10million and advises that further funding may be coming to offset the costs. Since then there was an announcement that £1.089billion had been allocated across Scotland and further financial details would be provided at future meetings.</p> <p>It was further noted that there had been no funding allocations around under-recovered savings. Further funding allocations would need to be considered to cover these short-falls as they arise.</p> <p>Mr Eddie Fraser advised that the level of uncertainty had been reflected in the financial allocation and further work was underway between the Scottish Government and COSLA. Given the ongoing level of uncertainty it was proposed to forecast 50% spending for the remainder of the financial year with the Social Care Allocation being revaluated in November.</p>	
8.	<p><u>BVSR Children & Families</u></p> <p>Ms Clare Wilson presented the report to provide an overview of Best Value Service Reviews currently underway in respect of specific areas within Children's Authority Wide Services. This includes Children's Housing, Fostering & Adoption Service and Kinship Care Services. This report will also provide an outline of how these different services deliver a continuum of care for care experienced children and young people in East Ayrshire and aspirations for services in line with the Independent Care Review.</p> <p>The Best Value Service Reviews across three interlinked areas - which provide a continuum of different types of care for children and young people - provided an opportunity to look at efficiency and effectiveness of service provision. There was an opportunity to use the reviews as part of continuous improvement and, where necessary, redesign or make service changes depending on the conclusion of the reviews.</p> <p>All three Stage 2/3 Best Value Reports had been presented to the East Ayrshire Strategic Commissioning for Sustainable Outcomes Board for approval at the interim stages of the process. They will be presented to the Strategic Commissioning Board at subsequent stages for approval.</p>	

	<p>The Best Value Service Reviews of all three areas has significant implications for children young people and carers alike. Improvements achieved from the reviews will benefit all through better quality service experience and support. Each review team will consult with young people and carers to help inform the outcome of the reviews. The review teams will also have user representation on the team to help inform outcomes and any redesign required.</p> <p>Ms Irene Clark queried if children and young people placed in East Ayrshire from other areas would have access to all local services and activities to ensure they are treated as fairly as can be. Ms Clare Wilson advised of the complexities of outwith area placements and that this was outwith the scope of the BVSR however the Commissioning and Contracts Officer monitors the area to ensure young people are well connected with services and supports.</p> <p>Discussion took place regarding funding for services for young people from other areas and it was noted that the placing authority has responsibility for any care packages required by the accommodated young person.</p> <p>It was highlighted that there would be a suite of BVRs coming through the IJB and this would evidence the financial governance and scrutiny.</p> <p>The Board noted the report and agreed the following recommendations:</p> <ul style="list-style-type: none"> i. Acknowledge the three Best Value Services Reviews underway for Authority Wide Services that are likely to result in varying aspects of change to how services are delivered in the future; and ii. Recognise the scope and stage of the reviews. 	
9.	<p><u>Local Conversation Proposals</u></p> <p>Ms Margaret Phelps presented the revised programme of engagement for the Health and Social Care Partnerships annual Local Conversation event. The proposals will aim to encourage continued involvement and engagement of partners, stakeholders and residents whilst ensuring compliance with national social distancing and safe guarding guidance.</p> <p>The Local Conversation had become part of the annual engagement programme allowing the opportunity to engage with stakeholders, employees, partners and local residents on the strategic planning and future direction for services. The event was integral to the Strategic Plan programme of engagement and as</p>	

	<p>such contributed to the development of the Wellbeing Delivery Plan.</p> <p>The format of the Event was well established as a half-day event in the autumn period to launch the Strategic Plan engagement with a key note speech led by the Director of the Partnership on a particular aspect of health and care. Workshop sessions are planned in collaboration with partners and stakeholders to illustrate the innovative approach to partnership working in East Ayrshire in support of the four strategic priorities.</p> <p>In recognition of the national safeguarding and social distancing guidance currently in place to reduce the spread of coronavirus it was proposed that the Event planned for 06 November 2020 be stood down as an open public engagement event. The opportunity to engage with stakeholders and local residents will now be revised to provide a range of opportunities as opposed to a single event.</p> <p>The Board noted the report and agreed the following recommendations:</p> <ul style="list-style-type: none"> i. Consider and approve the proposals for the Local Conversation programme; and ii. Remit the Local Conversation Planning group to develop and implement the revised programme. 	
<p>10.</p>	<p><u>Caring for Ayrshire Programme Initial Agreement</u></p> <p>Mr Eddie Fraser presented to update on the Caring for Ayrshire Programme. In particular in relation to progressing with the scoping phase activities, with a key focus on how to support working within the Scottish Capital Investment Manual (SCIM) in order to secure a future capital funding for the programme. The report also provides the background of the production of a Programme Initial Agreement (PIA) and future stages.</p> <p>The Caring for Ayrshire programme had been progressing with the scoping phase activities, with a key focus on how to support working within the Scottish Capital Investment Manual (SCIM) in order to secure future capital funding for the programme. This had resulted in developing a slightly modified approach and process that had been shared and discussed with Scottish Government colleagues, whilst still adhering to policy and guidelines.</p> <p>The initial Caring for Ayrshire report was presented to the Board on 09 October 2019 outlining the whole system health and care service redesign over a 10 year strategic direction.</p> <p>The Board noted the report and agreed the following recommendations:</p>	

	<ul style="list-style-type: none"> i. To note the progress being made to develop and content of PIA and agree formal submission to the Scottish Government Capital Investment Group/ National Infrastructure Board; ii. To note that work will continue over the coming months to develop the priorities to influence the direction of travel of Caring for Ayrshire which is aligned to East Ayrshire Property and Asset Management Strategy. 	
11.	<p><u>Recruitment Progress</u></p> <p>Mr Eddie Fraser advised that recruitment was underway for the Senior Manager for AHPs to replace Ms Fiona Smith. Recruitment was also underway for the Head of Locality Services and the Head of Primary Care and Urgent Care. It was noted that arrangements had been made for shortlisting and IJB voting members will all be given the opportunity to interview; it was anticipated that the recruitment processes would be completed by mid-November.</p>	
12.	<p><u>AOCB</u></p> <p>Nothing to discuss.</p>	
13.	<p><u>Date of Next Meeting</u></p> <p>02 December 2020 at 2pm Council Chambers, Council HQ, London Road/ Teleconference</p>	