

NHS Ayrshire & Arran



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| Meeting: | Ayrshire and Arran NHS Board |
| Meeting date: | Monday 31 January 2022 |
| Title: | Healthcare Governance Committee meeting on 10 January 2022 - report to NHS Board |
| Responsible Director: | Jenny Wilson, Interim Nurse Director |
| Report Author: | Linda Semple, Non-Executive Board Member |

1. Purpose

This is presented to the Board for: Discussion.

This paper relates to: Local policy to ensure good governance practice in reporting from board committees

This aligns to the NHS Scotland quality ambitions of Safe, Effective and Person Centred. Good governance practice supports the effective delivery of services across the organisation.

2. Report summary

2.1 Situation

This report provides information to Board Members on key issues discussed within the Governance Committee's remit, in order to provide assurance to the Board that those matters have been identified and are being addressed, where required.

2.2 Background

The Board Model Standing Orders advises that Board meeting papers will include the minutes of committee meetings which the relevant committee has approved. To ensure that there is no delay in reporting from committees this paper provides a timely update on key issues from committees.

2.3 Assessment

Key issues agreed by Committee are noted below. Identification of organisational risks, stakeholder considerations and other impacts were included in papers to the Committee.

- System Pressures – The Interim Chief Executive, Prof Hazel Borland, updated on the extreme pressures currently being faced across the health and care

system and the activity taking place to try to manage the situation and mitigate the impact on the quality and safety of care being provided. Committee members were reassured by the mitigations put in place to manage the current difficult situation and provide the best possible patient care.

- Patient Experience Quarter 2 report – The Committee discussed the reduced complaint handling performance as a result of current system pressures. The Complaints team is providing support to operational colleagues to manage and improve performance in responding to complaints as far as possible. The Committee recognised that performance will continue to be significantly impacted in the coming weeks, with the immediate priority to triage complaints of clinical importance and adverse events
- Healthcare Associated Infection (HCAI) report – The Committee received a detailed update on performance against the HCAI Standards. It was noted that improvement activity had been significantly impacted due to the current COVID-19 situation and lack of resources within the Infection Prevention and Control Team and clinical teams. Director oversight arrangements have been reinstated for decision making relating to infection prevention and control.
- Significant Adverse Event Review (SAER) report – The Committee received a detailed update on progress against all active SAERs, completed action plans for SAERs and learning summaries. The Committee was reassured that although the COVID-19 pandemic has impacted on this activity, there are robust governance arrangements in place and progress has been made to reduce the timescale for completion of SAERs.

2.4 Recommendation

The Board is asked to be aware of and discuss the key issues highlighted and receive assurance that issues are being addressed, where required.