

# NHS Ayrshire & Arran



<b>Meeting:</b>	<b>Ayrshire and Arran NHS Board</b>
<b>Meeting date:</b>	<b>Monday 28 March 2022</b>
<b>Title:</b>	<b>Board briefing</b>
<b>Responsible Director:</b>	<b>Claire Burden, Chief Executive</b>
<b>Report Author:</b>	<b>Shona McCulloch, Head of Corporate Governance</b>

## 1. Purpose

This is presented to the Board for:

- Awareness

This paper relates to:

- Local policy

This aligns to the NHS Scotland quality ambitions of Safe, Effective and Person Centred.

## 2. Report summary

### 2.1 Situation

Key areas of interest are advised to Board Members for awareness at each Board meeting. The Good News stories provide Members with information from across the organisation which shows the good work being delivered by our teams to improve patient and community care and recognises awards received locally and nationally.

### 2.2 Background

At each Board meeting the briefing provides:

- Good News stories from across NHS Ayrshire & Arran
- Key events from the Chief Executive and Board Chair diaries
- Circulars from the Scottish Government Health & Social Care Directorates
- Current consultations

Further briefing updates will be issued following the Board meeting from the Communications Department via e-News, Stop Press, Daily digest and “Team talk.” Up-to-date information is also published on NHS Ayrshire & Arran’s website [www.nhsaaa.net](http://www.nhsaaa.net)

Should you require further information in relation to the briefing, please contact Shona McCulloch, Head of Corporate Governance (Tel 01292 513630).

## 2.3 Briefing

### Good News Stories

#### **Clinical Development Fellows develop successful community outreach programme**

NHS Ayrshire & Arran's Clinical Development Fellows have developed a successful community outreach programme to over the last two years. This work supports the ten year strategic ambition of the Board through the Caring for Ayrshire programme and aligns with our Social Impact Pledge. In essence, it is about trying to establish greater connectedness with our communities.

The Clinical Development Fellow (CDF) programme aims to improve working conditions and staffing levels in hospitals. The group currently consists of 90 doctors who allocate time within their work plan to contribute to quality improvement, education, research and development.

Dr Crawford McGuffie, Medical Director, explains: "Community outreach forms part of our social impact pledge and looks to increase the positive impact of the health board within the local community through maximising the assets of the workforce. The Social Impact Pledge is a Scottish Government initiative aimed at increasing the social impact of public sector organisations across Scotland and we have given a commitment to do this."

Working with head-teachers from the three local authorities, the CDFs arranged visits and activities, which focussed on health and wellbeing, sports and careers.

'Mr Ted's hospital' allowed primary school pupils to dress up and help Mr Ted on his road to recovery, all while learning important aspect of care.

Career events gave students the chance to talk to staff from a number of different backgrounds working in the NHS. Through the NHS Ayrshire & Arran Mentorship programme, the CDFs were able to offer those secondary school students interested a range of careers across health and social care work experience and application support.

As well as the health and wellbeing based programmes, CDFs joined forces with Medics Against Violence (MAV), a charity aimed at reducing violent injury and changing attitudes to violence amongst the youth of Scotland, with 18 doctors trained as MAV facilitators.

Promoting exercise was another key aspect of the pledge and this was done by supporting local sporting events. The CDFs covered Ayrshire based rugby matches and conducted a NHS takeover of a local parkrun, raising a decent sum for Crosshouse Children's Charity.

Dr McGuffie commented: "This work has been a great example of collaboration between health and care, education, sport and leisure, criminal justice and wider communities. It is about connecting with communities and this ambition lies at the heart of Caring for Ayrshire. Mentoring students and widening the understanding of the many roles available within health and care has been a fantastic initiative. Hopefully, it shouldn't be too long until we are able to recruit a talented young individual who has been inspired by the work of the fellows."

Vicki Robertson and Catherine Russell, the Senior Development Fellows who led the programme in the previous academic year, were instrumental in its success. They confirmed, "In total, we have reached more than 1,000 pupils with our schools programme and 455 pupils as part of the Medics Against Violence Programme. With sessions for both primary and secondary pupils on mental health, healthy diet, sleep and exercise, as well as an

introduction to the many career paths in the NHS, we hope to inspire future generations to not only live a healthier life, but to become the health and social care staff of the future. We would like to take this opportunity to thank all our colleagues across the many branches of NHS Ayrshire & Arran for supporting us and to all the schools who have contacted us to take part in our community outreach programme.”

Examples from the programme are below – the Robert Burns Academy Mentorship Programme and also Realistic medicine

- **Robert Burns Academy Mentorship Programme**

The Community Pledge was adopted in 2019, to ensure our medical staff supported the local community out with the walls of the hospital. This included a commitment to setting up a mentorship programme for students in Ayrshire who wanted to pursue a career in medicine. The first stage of our mentorship programme is now complete and the CDF Programme has joined up with Robert Burns Academy to provide mentorship to S4-S6 pupils.

### **Why is this important?**

NHS Ayrshire & Arran are passionate about ensuring that career opportunities are available to all, regardless of background or social circumstances. We know that if we are successful, this will reduce poverty and health inequalities within our local community. Unfortunately, the following remains to be true:

- Only 6% of doctors are from working class families
- A low ability child from a high income family is 35% more likely to be a high earner than a high ability child from a low income family
- A person is 24 times more likely to be a doctor if they have a parent who is a doctor

It is therefore essential that we provide support to those from deprived areas within Ayrshire to ensure they can pursue a career in the NHS regardless of their social circumstances.

### **Aim**

To provide mentorship support to any student who wishes to pursue a career in the NHS. This support will be provided all the way through from application to undertaking undergraduate study to coming out as a qualified member of staff.

### **What have we done?**

In June 2021 a virtual careers fair was held with Robert Burns Academy. There was support from colleagues from all disciplines and we were able to offer any student wishing to pursue an NHS career 1:1 mentoring support and advice for applications. We received 17 requests from students for this support across a range of areas such as medicine, paramedic, midwifery, psychology, pharmacy, nursing and mental health nursing. Each student has now been allocated a mentor (from their area of interest) who will provide 1:1 mentorship through email. Additional support will be provided for reviewing of applications and provision of interview practice for those who require it.

### **Next Steps**

The programme will be reviewed at regular intervals throughout the year and feedback will be sought from participants. If successful, we will seek to partner with schools in all locality areas in 2022/2023 academic year.

- **Realistic medicine**

In 2018 NHS Ayrshire & Arran established the community outreach programme, an innovative programme to increase the involvement of healthcare professionals within our local community. The aims of this programme are to improve our connectedness with our community, allowing us to adapt our services to ensure we are meeting their needs. This will allow us to personalise our approach to care, reduce harm and waste through streamlining resources and ultimately improve care through better relationships and increased engagement with services, culminating in reduced health inequalities and improved health overall.

Pre-COVID, our clinical development fellow cohort of junior doctors visited schools and provided interactive teaching sessions on health and wellbeing topics as well as showcasing career opportunities in the NHS. There were also sessions with local charities, attendance at local events such as charity runs and running CPR education classes.

The challenges brought from the pandemic limited many opportunities but despite this, we have continued to engage with local primary and secondary schools in particular. Working with Ayrshire Chamber, linking in with charities and with head-teachers across the local authorities, the CDFs have created a variety of virtual resources focusing on health and wellbeing promotion. These included pre-recorded sessions and interactive sessions for both primary and secondary ages.

An example of this has been the creation of a range of 'Mr Ted' videos. Our first resource 'Mr Ted's Trip to Hospital' shows our resident teddy bear making his way through hospital after hurting his leg. This 30-minute film runs in a storybook manner, showing who Mr Ted meets along the way and how they look after him. This video allowed continued showcasing of NHS careers and helped to highlight the diversity of our workforce, as well as eliminate gender stereotypes in these careers. This was also created to reduce fears and anxieties in children surrounding hospitals at a time of a global health crisis. Ultimately, we hope this will have an impact on increasing engagement with healthcare services as they are shown to be safe and supportive. This resource has also allowed us to reach so many more schools than doing this story on an individual basis would have allowed. It can also be used again and again in the future. Continuing Mr Ted's work allows us to talk to children about a variety of important health promotion topics such as mental health issues, as well as continuing to reduce fears when accessing healthcare. The other videos currently being edited are titled 'Mr Ted feels blue, Mr Ted gets a vaccine & Mrs Ted has a baby'.

Despite the pandemic changing the delivery of healthcare and education over the past year, another success has been the development and initiation of an individual mentoring programme with one of our local secondary schools. This was kick-started with a virtual careers roadshow, where S4/5 students heard about different career options in the NHS. After this, students expressing interest have been paired with a mentor to support their application in their chosen career. We want to support our future workforce as much as possible from the start. This is in combination with the widening access to medicine initiative as well as our own passion and commitment to promoting opportunities to all, regardless of social circumstance.

Our aim is to continue our involvement and engagement with the local community in a variety of ways, particularly the through the use of virtual resources until we are able to physically attend again. A health promotion programme is currently being developed in co-ordination with public health.

## *“Be Brave, Throw Yourself Into the Experience, and Learn Everything You Can”, say Ayrshire and Arran’s Medical Student Support Workers*

On the face of it, the Covid-19 pandemic put a spanner in the works for medical and nursing students. “We faced a real gap in training”, says Emily Seymour-Jackson, one of our Medical Student Support Workers (MSSW) based in the Emergency Department in University Hospital Crosshouse. “Because of the restrictions it was not possible to physically participate in training the ways we would have before, and we have missed being in a hospital and GP placements. We risked huge gaps in practical skills, and loss of confidence too being out of the loop for too long”.

“At Ayrshire and Arran we evolved our approach from a national initiative set up to face this challenge”, says Claire Gilroy, Clinical Lead for Service Development and Improvement. “We wanted to provide a structured and supported opportunity for medical students to gain practical skills and experience on the job, benefit from paid work, and create capacity in ED or CAU at a time when the pressures from Covid were at their peak. Third year students are particularly well positioned for this role because they still have three years to build their skills and knowledge, and can enjoy becoming an established member of our team”.

It is that sense of team that has most inspired Emily. “I’ve loved it”, she says. “It’s a big team in ED, and an incredibly supportive environment. I felt immediately accepted as a medical student support worker and that made such a difference”. “The pandemic makes this role all the more unique”, says Shaun Kenny, fellow MSSW in ED. “How else would we have had exposure to the management of people with Covid, what to wear and how to conduct ourselves in ‘the red zone’, and how to deal with all the PPE? It’s been incredible”. “I had wondered if I could handle the pressure and pace”, reflects Emily, “and I’ve discovered I thrive on it! You’re in at the deep end from the beginning. After all the induction and so on you have five supervised opportunities to learn procedures like cannulation and venepuncture, and then you’re signed off. After that, you get on and do it, and the reality is that you keep learning and improving”.

Both Emily and Shaun are hungry to learn. As Shaun put it, “there are plenty of opportunities to taste new things if it’s quiet – you have to just get in there! I was taught to do bladder scans that way, and to how to support someone’s head who had an odontoid fracture and needed a neck brace. These are all things you can then do to help as part of your role”. “Relationships are really important”, adds Emily. “People are so generous, and once they know you a bit they tend to point you towards opportunities. Everyone on the team is important, and I learn from them all”.

Both Emily and Shaun are unequivocal in describing the confidence they have gained from becoming a Medical Student Support Worker. “We’re not machines!”, says Emily, “and when we’ve learned a skill it doesn’t mean that we execute it perfectly from that point on. Every patient’s body is unique, and we are not exactly the same from day to day either! – we are all human. I’ve learned that I’m not less of a doctor if something isn’t as good one day as it is on another, and that learning and improving is an ongoing thing. This has given me so much more confidence to just go for it, and I realised early on that the best thing I could do was dive in and give it my all”. “I had an early realisation too”, agrees Shaun. “I found the first few weeks nerve wracking because I had so little clinical experience. Over time, I’ve realised that I can trust myself a lot more, and that my original thought is often the most reliable”.

“There’s always an opportunity, even in the most challenging of circumstances”, concludes Claire. “It’s not an either/or. Our Medical Student Support Workers are a great example of the kind of role that meets more than one need to solve a problem, and their energy and participation is a joy”.

## **News from across our partnerships**

### **North Ayrshire Health & Social Care partnership**

#### **Mental health support for expectant and new mums in North Ayrshire**

Joanne Inglis, Senior Manager Universal Early Years

As part of our integrated early years’ service, we’re delighted to announce an expansion to the early intervention Perinatal Mental Health team. Emma Dinning has joined the team in January as Perinatal Mental Health Nurse and will work alongside our original PMHN Maria Cameron and Healthcare Support Worker Anne Paton to ensure all expectant and new mums in North Ayrshire, who may be experiencing mild to moderate mental health difficulties, can be offered early support. The team accept requests for assistance from community midwives and health visitors in all areas of North Ayrshire and from GPs and Mental Health Practitioners in Kilwinning and Irvine. To date, and since 2018, 324 women have been supported.



#### **One stop shop for all your health visiting and early years’ information**

In December, our **Ayrshire Bairns** health visiting app was launched. The app, which contains information on visits, parenting, child development as well as links to useful resources, will gradually replace many of the paper copies of resources that families are issued with when having a baby. This is a really exciting and innovative development for the service that has been led by Melissa Milliken, Health Visitor, and will allow parents/carers to access evidence based, up to date information as and when they need it. We would encourage all professionals working with early years to visit the app and know how to signpost families to it.

#### **Refugee Vaccination Programme**

Zoë Clements, Refugee Coordinator

The Refugee Support Team support over 220 individuals from Syria and Afghanistan. NHS Ayrshire & Arran had initially sent out letters of appointment to families for COVID-19 vaccinations, however, changed this approach to booking an appointment online. Many individuals supported by our service did not know to go onto the website and book an appointment and this would prove difficult for many as it is in English only. As a result, we

had many adults and children with underlying health conditions who were not fully vaccinated.

Following some partnership working with Stephanie Cairns from Test & Protect, we identified and discussed the need for more people to have access to the vaccine. Stephanie included Andrew Swanson, Community Vaccination Clinic Co-ordinator, in our conversations and he agreed to support a specific clinic for refugees. A vaccination clinic at Greenwood Conference Centre was then arranged within a couple of weeks.

66 people were vaccinated with either their first, second or booster vaccine. This also included some children with underlying health conditions and/or children who are immunosuppressed and their siblings.

The Refugee Team were fully involved with Bi-Lingual Liaison Officers translating for vaccinators as well as others using Language Line. Other staff were involved in transporting those requiring it to the centre. The NHS staff were enthusiastic, and the clinic ran relatively smoothly.

We are now looking at running future events as some people still require vaccinations, if not fully vaccinated or newly arrived in North Ayrshire.

This was a positive piece of collaborative and partnership working between the NHS and HSCP to tackle health equalities within our community, prevent the spread of COVID-19 and reduce the potential for significant ill health and hospitalisation. This work clearly shows what can be achieved when people are proactive, keen, collaborative, and able to respond to client need.



## **East Ayrshire Health and Social Care partnership (EAHSCP)**

**Local health and wellbeing organisations co-produce new partnership working charter**  
EAHSCP has signed a new charter that will support close working relationships between service providers across the area.

Launching its new Partnership Provider Statement, a document co-written with local partner organisations, EAHSCP has signed up to principles set out in its accompanying charter that will benefit residents and communities through strong partnership working.

The Partnership Provider Statement has been created for groups and organisations that are delivering health and social care services in East Ayrshire, or would like to provide services. Organisations who are currently providing services co-produced the statement to guide collaborative working in the area.

By bringing together partners who are delivering services, it has been possible to examine and celebrate what has been working well for East Ayrshire and its communities. Collectively, partners have also identified opportunities where more can be done to improve health and wellbeing.

This joint approach has allowed EAHSCP and partners to describe what they all believe in as a community of service providers.

Partner organisations and groups now have the opportunity to pledge their commitment to the charter, which sets out the working principles for East Ayrshire's current and future community of health and social care providers.

### **Local protection agencies join forces to help those at risk of harm or abuse**

All three Ayrshire Adult Protection Committee Chairs and Councils in partnership with NHS Ayrshire and Arran and Police Scotland, joined together in a campaign to remind people that we all still need to be united in protecting people from harm or abuse.

National Adult Support and Protection Day was marked on Sunday 20 February, and we know that the longer term impact of the pandemic restrictions has meant that many vulnerable people have become increasingly lonely and isolated and may be less visible or have less contact with others.

This may mean they could be more at risk of being harmed by untrustworthy professionals, friends, family or strangers who may try to befriend and exploit them by taking advantage of them. This often happens through social media with the promise of romance or the promise of making money.

The 'Seen Something, Say Something' campaign is raising awareness of the need to take a closer look at what you might see or hear. Is it a friend helping someone or a freeloader helping themselves? Residents were reminded that there are support services, including third sector, ready and able to help anyone who needs assistance with banking, shopping, house repairs or connecting with others to reduce loneliness and isolation.

As part of a united effort to protect people, organisations delivered events across East Ayrshire in the run up to National Adult Support and Protection Day. Scottish Fire and Rescue Service are joined adult support and protection colleagues to deliver talks to communities, while frontline staff were offered wellbeing sessions, recognising the impact that the pandemic has had on those delivering services. Schools were also given the opportunity to learn about financial harm and protecting older people with a new 'Button's Mice' resource; an interactive activity that encourages children to talk and think about any issues which may be concerning them.



**East Ayrshire Health and Social Care Partnership's new living well website has landed**  
EAHSCP has launched its new website to support health and wellbeing across East Ayrshire:  
[www.livingwellea.co.uk](http://www.livingwellea.co.uk).

The launch of the new website provides a public facing resource, and has been themed around living well in East Ayrshire – a fresh, friendly source of information that aims to help people do just that.

Whether residents are looking to get more active, get a better night's sleep or improve their mental health, the new site aims to get people started on their journey. It acts as an engaging starting point to find local and national sources of tips and advice on everything from physical activity, stopping smoking, reducing stress and even how to grow your own vegetables. In addition to self-help topics, the website also makes use of the NHS Scotland's Service Directory and The Alliance's ALISS directory to provide a searchable database for the website's visitors who would like to find services close to where they live or work. We're privileged to be working with so many compassionate local organisations and communities, all of whom give their very best to make East Ayrshire a happier, healthier place. When we work together, anything's possible – and we've already achieved so much through working with our partners.

So it was important that our new website also helps us to showcase all the amazing work that is taking place across East Ayrshire, and support our community of service providers. It will also act as a way to attract new talent to the workforce by supporting recruitment activity, and help take care of our current workforce, bringing us closer together through sharing our stories and promoting wellbeing.

You can visit the new website at [www.livingwellea.co.uk](http://www.livingwellea.co.uk).

## Chief Executive and Board Chair diary key events

Chief Executive's Diary Key Events 29 March 2022 – 23 May 2022		Chair's Diary Key Events 29 March 2022 – 23 May 2022	
<b>A number of key events have been cancelled/postponed due to COVID19</b>			
<b>March</b>		<b>March</b>	
31	South Ayrshire Community Planning Partnership Board	31	South Ayrshire Community Planning Partnership Board
<b>April</b>		<b>April</b>	
4	Meeting with local MSPs	4	Meeting with local MSPs
5	Meeting with local MP & MSP	5	Meeting with local MP & MSP
8	Local Authority Chief Executives' meeting	8	Meeting with local MSP
8	Meeting with local MSP		
12 & 13	NHS Chief Executives' Meeting		
19	West of Scotland Chief Executives' Monthly Meeting		
25	Healthcare Governance Committee		
29	Meeting with local MPs & MSPs		
<b>May</b>		<b>May</b>	
3	Staff Governance Committee	9	Information Governance Committee
9	Information Governance Committee	9	Integrated Governance Committee
9	Integrated Governance Committee	23	NHS Board Meeting
10	East Ayrshire Community Planning Executive Officers' Group	23	NHS Chairs' meeting
10 & 11	NHS Chief Executives' Meeting		
13	Local Authority Chief Executives' meeting		
17	West of Scotland Chief Executives' Monthly Meeting		
23	NHS Board Meeting		

## Circulars from the Scottish Government Health & Social Care Directorates

Published since last Board briefing

Circulars	Lead Director(s)
<b>CMO(2022)02</b> Scottish cervical screening programme	Medical Director
<b>CMO(2022)03</b> Covid-19 Vaccination Programme: Further Vaccination of Children and Young People	Director of Public Health
<b>CMO(2022)04</b> Blood safety alert preventing transfusion delays in bleeding and critically anaemic patients	Medical Director
<b>CMO(2022)05</b> Guidance for information sharing requirement between police and general practitioners (GPs) and registered medical practitioners for implementation of Home Office firearms licensing: statutory guidance for Chief Officers of Police	Director of East Ayrshire Health & Social Care Partnership
<b>CMO(2022)06</b> Covid-19 Vaccination Programme: Spring Dose Programme: Universal Offers for 5- to 11-year-olds	Director of Public Health
<b>CMO(2022)07</b> Deferral of fertility treatment for patients who are not vaccinated against Covid-19-review	Medical Director
<b>DL(2022)02</b> The Queen's Platinum Jubilee	Human Resources Director
<b>DL(2022)03</b> NHS Scotland Job Evaluation Policy	Human Resources Director
<b>DL(2022)04</b> Further information for healthcare professionals – targeted deployment of Covid-19 medicines for non-hospitalised patients	East Ayrshire Health & Social Care Partnership
<b>DL(2022)05</b> Healthcare Workers to revert back to twice weekly Lateral Flow Device (LFD) testing	Human Resources Director
<b>PCA(D)(2022)01</b> Amendment No. 154 to the Statement of Dental Remuneration	Director of East Ayrshire Health & Social Care Partnership
<b>PCA(D)(2022)02</b> Amendment No. 154 to the Statement of Dental Remuneration - Determination XIII – Recruitment and Retention Allowances 1.	Director of East Ayrshire Health & Social Care Partnership
<b>PCA(D)(2022)03</b> Recovery of NHS dental services: revised payment arrangements	Director of East Ayrshire Health & Social Care Partnership
<b>PCA(D)(2022)04</b> Community Pharmacy Ventilation Enhancement Allowance	Director of East Ayrshire Health & Social Care Partnership

<b>Circulars</b>	<b>Lead Director(s)</b>
<b>PCA(M)(2022)01</b> Special Public Holiday to celebrate the Queen's Platinum Jubilee	Director of East Ayrshire Health & Social Care Partnership
<b>PCA(M)(2022)02</b> GP Premises Funding	Director of East Ayrshire Health & Social Care Partnership
<b>PCA(O)(2022)01</b> General ophthalmic services (GOS)	Director of East Ayrshire Health & Social Care Partnership
<b>PCA(O)(2022)02</b> General ophthalmic services (GOS) Community Optometry Practice premises ventilation enhancement grant	Director of East Ayrshire Health & Social Care Partnership
<b>PCA(P)(2022)02</b> Universal access lateral flow device test kits – Community Pharmacy Covid -19 Test Kits Distribution Service -Re introduction of Innova Test Kits	Director of Pharmacy
<b>PCA(P)(2022)03</b> Deployment of Covid-19 Antivirals to non-hospitalised patients and participation of Community Pharmacy	Director of Pharmacy
<b>PCA(P)(2022)04</b> Community Pharmacy Ventilation Enhancement Allowance	Director of Pharmacy
<b>PCA(P)(2022)05</b> Additional Pharmaceutical Services Gluten Free Food Prescribable Product List	Director of East Ayrshire Health & Social Care Partnership
<b>PCS(ESM)(2022)04</b> Pay and conditions of service: executive and senior management pay 2021-22: consolidated performance related pay	Human Resources Director

### **Consultations/Call for evidence or written submission**

(In progress or published since last Board briefing)

<b>From</b>	<b>Topic</b>	<b>Response Date</b>
Scottish Government	Review of the Public Sector Equality Duty in Scotland (date extended to April)	11 April 2022
Scottish Government – Health, Social Care and Sport	Inquiry into health inequalities	31 March 2022
Scottish Public Pensions Agency	NHS proposed changes to NHS Pensions Scheme Scotland SPPA consultation on member contribution tiers and temporary pension easements.	17 March 2022 Responded

<b>From</b>	<b>Topic</b>	<b>Response Date</b>
Scottish Government - Director of Health Finance and Governance	NHS Scotland Climate Emergency and Sustainability – Draft Strategy 2022 - 2026 & Governance	10 March 2022 Responded
Scottish Public Pensions Agency	Amendments to the NHS Pension Schemes in Scotland	27 February 2022 Responded
Scottish Government – Health, Social Care and Sport	2022 Alternative pathways to healthcare	23 February 2022 Responded
Mental Welfare Commission for Scotland	Mental Welfare Commission: Consultation for investigating deaths occurring during compulsory care and treatment	15 February 2022 Responded
Scottish Government	Right to Food meeting and consultation	16 February 2022 Responded

### **2.3.1 Quality/patient care**

Good News Stories provide an opportunity for Members to be aware of a range of positive impacts on the quality of care and the services we provide for our patients and communities.

### **2.3.2 Workforce**

There is no impact on workforce from this briefing.

### **2.3.3 Financial**

There is no financial impact from this briefing.

### **2.3.4 Risk assessment/management**

This briefing document does not relate to any areas of risk.

### **2.3.5 Equality and diversity, including health inequalities**

This briefing document has no impact on equality and diversity. Where specific good news stories relate to service improvements Equality Impact Assessment would be carried out as necessary.

## **2.4 Recommendation**

Members are asked to receive the briefing for awareness.