

Minute of Integration Joint Board Meeting

Date: Wednesday 14th December 2022

Time: 2pm

Place: Via MS Teams

Present

Linda Semple (Chair)
Councillor Lee Lyons (Vice Chair)
Councillor Hugh Hunter
Councillor Julie Dettbarn
Ewing Hope, Voting Member
Margaret Anderson, Voting Member
Jean Ford, Voting Member
Martin Rogan, Representative Member – Carers
Billy Cooper, SAC Staff Side Representative
Frances Ewan, NHS Staff Side Representative
Glenda Hanna, Independent Sector Representative

In Attendance

Tim Eltringham, Chief Officer (Director of Health and Social Care)
Lisa Duncan, Chief Finance Officer
Gary Hoey, Chief Social Work Officer
Billy McClean, Head of Community Health, and Care Services
Mark Inglis, Head of Children's Health, Care and Criminal Justice Services
Elaine Hill, Allied Health Professional Advisor
Rosemary Robertson, Associate Nursing Director
Lesley Reid, Health Improvement Lead (NHS)
Phil White, Partnership Facilitator
Marie Oliver, VASA
Sheila Tyeson, Senior Manager – Planning, Performance & Commissioning
Rachael Graham, Co-Ordinator, Planning & Performance Team
Paul Donnelly, Mental Health Officer Co-Ordinator
Claire McCarmon, Senior Manager, Primary Care
Fiona Smith, MacMillian Programme Lead, Primary Care, East Ayrshire
Russell Hamilton, Senior Manager, Children and Families Services
Laura Conaghan, Administration Assistant (Minute Taker)

Linda Semple in the Chair

1. Apologies for Absence

Apologies for absence were received on behalf of Councillor C Ramsay and Karen Briggs.

2. Declarations of Interest

There were no Declarations of Interest by Members of the Board.

3. Minute of Previous Meeting

The minute of the meeting held on 16th November 2022 was approved by the Board.

4. Matters Arising

It was confirmed that a full day briefing has been set up for the Integration Joint Board Members which will take place on Wednesday 8th March 2023 at UWS.

5. Chief Officers Update Report

Adult Services Restructure

T Eltringham advised that recruitment was still ongoing for the reviewed management structure due to the Adult Services restructure. Closing date for applications is on Sunday 18th December 2022. B McClean confirmed that Lisa McAlpine has been successful in being appointed as a Locality Manager. It was noted that there has been a good number of notes of interest for the posts.

Cosy Spaces

T Eltringham confirmed that VASA have created cosy spaces with the support of the Partnership. These spaces will focus on providing warm and welcoming places for people in the communities and help save on individual heating bills. M Oliver confirmed that a booklet has been created and since extended due to more services coming on board to support communities at this time. It was confirmed that due to cosy spaces being a safe place for people, records are not kept on who attends but regular updates will be provided.

Pathfinder Application (GIRFE)

T Eltringham explained that the Partnership was successful in its recent application to the Scottish Government to become a pathfinder organisation for Getting It Right for Everyone (GIRFE). South Ayrshire HSCP will focus on older adults and frailty services

which will provide a good opportunity to work collaboratively with other HSCP's in these areas. Further updates will be provided to the Board.

Children Services Review

M Inglis confirmed that the Children's Services Planning Group has commissioned Horizon to carry out an independent review of services and how they link to the Whole Family Wellbeing Fund. Updates and actions will be provided to the Board.

Ukrainian Refugees Update

The Partnership continues to support the people affected by the war in Ukraine including providing support for any who presented with mental health issues and supporting families with children under the age of 18.

Care Inspection Update

T Eltringham explained that the inspection continues and have recently concluded the file reading portion of the inspection. Initial feedback has been positive and an action plan framework will be provided in due course.

Employee Update

T Eltringham advised the Board that Elaine Hill, AHP Lead, will be retiring early in the new year and was thanked for her contribution to the Partnership and will be missed. Recruitment for Elaine's replacement is ongoing and HR checks are being done for the preferred candidate.

Following G Hoey's successful appointment as Chief Social Work Officer, the vacant Service Manager post was filled by Russell Hamilton, who took up place in early December. Russell was welcomed by the Board.

The Board noted the content of the report.

6. Transformation and Improvement Plans

L Duncan explained that following the presentation of a Transformation and Efficiency Report to the Board on 14th September 2022, a number of transformation investments were approved.

Learning Disability Improvement Plans

L Duncan stated that over the last 3 years, Learning Disability Services have had to adjust to providing services during a pandemic all while ensuring staff and service users remained safe, as well and providing social care. L Duncan explained that a

League of Champions was created to help provide informed advice to improve services.

A new core and cluster development has been created in Ayr town centre and will be completed by April 2023. L Duncan added that this form of accommodation enables people to live more independently with the appropriate supports. This is the 4th accommodation of this type in South Ayrshire.

L Duncan noted that expansions have been made on the service based area at Arrol Park and will provide greater access to day opportunities for people with learning disabilities. It was added that the League of Champions will work in collaboration to ensure peoples needs are met moving forward.

Community Care Improvement Plans

L Duncan explained that projects within Community Care Services have been identified due to increasing demands following the pandemic.

The Reablement Unmet Needs Assessment Team (RUNAT) has been established to offer practical solutions for people who have been identified as needing care at home. Staff are currently undergoing training. Once training has been completed, the team will work to reduce the level of need people require and preventing hospital readmissions.

Occupational Therapy services are leading on a frailty service which will work with people using the staying ahead of the curve approach. Occupational Therapists are aligned with GP Practices to combat the first onset hints of frailty.

L Semple advised that it was impressive to see everything coming together from investment right to business as usual.

Councillor Hunter requested for a further report regarding Hospital at Home Service be sent to the Performance and Audit Committee. P White confirmed that now there is a full compliment of staff work can be done to develop case studies.

The Board approved and noted the report.

7. Acute Interface Improvement Plan

P White advised that there was a 2-week whole system intervention activity done within acute services. The aim for this intervention was to decongest the system and daily progress was noted and feedback reports were given to directors daily. P White noted that action plans were created and good cases were made to discharge people safely. P White highlighted that this intervention approach was a good way to get acute staff and community staff to gain a better understanding of the work being done

by each service area and allowed for appropriate pathways to be developed for patients.

R Robertson noted that during this approach, it allowed for staff to ensure people were being supported to be cared for where they should be. It was noted that weekly meetings are now in place between acute and primary care services to develop action plans for moving forward.

T Eltringham thanked P White, R Robertson and all colleagues involved in leading this piece of work. It was highlighted that the hospital system is a fast moving and complex system however, the workforce remains the biggest issue throughout the service.

Councillor Hunter thanked the participants but queried how updates will be provided. P White advised that 6 monthly updates will be provide to the Performance & Audit Committee.

The Board agreed to note this report.

8. Children's Services Annual Report

M Inglis advised that the Partnership have a statutory duty to report on its Children's Services Plan yearly. It was noted that a new plan will be developed from 1st April 2023.

M Inglis highlighted that breastfeeding rates in South Ayrshire are lower than the national average and the service aims to employ a breastfeeding nurse to encourage attachment and nurture with new mothers. M Inglis added that a whole family wellbeing evaluation will be completed to identify any gaps in services delivered and how to develop on these. M Inglis advised that an application was submitted to CORA for £230k to deliver on the Promise. These funds were approved and meetings are taking place to discuss how these funds can be utilised.

The Board noted and agreed this report.

9. Child Protection Plan

M Inglis advised that there is evidence early intervention work is making improvements across the service. M Inglis noted that working with and not doing to families has made vast improvements within the service and getting families to interact with services.

Councillor Hunter queried how the Partnership can be sure all children have been captured. M Inglis advised that the service needs to ensure there is evidence that

connections have been made with communities and also advertising what steps should be taken if someone has concerns about a child/children.

L Semple and M Anderson both commended the report and the great work going on within the service. L Semple requested regular updates and continue to monitor progress being made.

The Board agreed to note this report.

10. Reducing Drug Related Deaths

F Murfet advised that there has been a reduction in drug related deaths within South Ayrshire since 2020.

2020 – 31 drug related deaths

2021 – 23 drug related deaths

2022 – 15 drug related deaths

F Murfet noted that 2022 figures are currently suspected and will be confirmed in due course.

F Murfet advised that there are 3 core learning review areas for the up coming year. It was noted that the ADP will be refreshing its strategy, working on a residential rehab team and a connect the change team – an intensive and flexible service which has been funded for the next 3 years. F Murfet added that an outreach vehicle has been purchased which will allow for rapid responses for non-fatal overdoses.

Councillor Hunter commended the work being done by the ADP and was impressed by the work being done surrounding lived in experience. T Eltringham endorsed the report and feels positive about the joint working being developed.

The Board agreed to note this report.

11. Mental Health Officers Report

Paul Donnelly, Mental Health Officer Co-Ordinator was welcomed to today's meeting.

P Donnelly explained that investments have been made to develop mental health services including establishing an MHO Team which has been embedded to support users. It was noted that previously the service has had some issues recruiting MHO's

however, there are now 3 Social Workers training to become MHO's and will hopefully remain within the service.

P Donnelly advised that South Ayrshire has the oldest population in Scotland and therefore a lot of work is required for Adults with Incapacity. The team is working on improving links with community services and localities to ensure people are being offered support when required. P Donnelly noted that providing consistency will be welcomed by the service moving forward.

P Donnelly advised that 3 monthly audit reports will be provided to the Chief Social Work Officer to allow for feedback to the Board.

B McClean stated that he welcomed the shift within the service and South Ayrshire now has one of the MHO Services in Scotland. It was noted that other local authorities are looking to replicate the work being done within South Ayrshire.

Councillor Hunter noted that there is currently a year long wait for children and young people to access mental health services and questioned what is being done about this. P Donnelly confirmed that there is a huge pressure on CAMHS currently and adult services will provide urgent support if it is required. M Inglis noted that referrals to CAMHS have went up dramatically since covid and there is a lack of resources.

The Board agreed to note this report.

12. Annual Performance Report

S Tyeson advised that the final version of the Annual Performance Report has been sent to T Eltringham for confirmation prior to publishing. S Tyeson requested approval of the Board to send an electronic version to the Chair & Vice Chair of the IJB for approval prior to the submission date of 31st December 2022.

The Board agreed to the proposed action.

13. Quality Assurance First Year

S Tyeson advised that a framework has been developed by S Kelly however it has been slow to get this implemented. It was noted that it is now starting to move towards proactive engagement from providers rather than reactive engagement. Training has been given to providers and seems to be well received.

S Tyeson noted that L Storrie was successful in being appointed as Quality Assurance Officer to help deliver the Quality Assurance Framework.

The Board agreed to note the report.

14. MacMillan – Improving Cancer Journey (ICJ)

Claire McCarmon & Fiona Smith were welcomed to today's meeting.

C McCarmon advised that a £1.1m investment was received from MacMillan Cancer Support and the work will be led by East Ayrshire Council to deliver key objectives within the Scottish Care plan. C McCarmon advised that ICJ were developed following the evidence that people are surviving cancer however were not living well.

C McCarmon advised that x1 Programme Manager, x1 Project Assistant and x4.5 Support Facilitators will be employed across NHSA&A and East/South HSCPs to facilitate carrying out this work and will work pan-Ayrshire.

T Eltringham thanked C McCarmon and F Smith for their report and requested continued engagement and advice on supporting people within the workplace who face long term conditions.

The Board agreed to support this approach.

15. Any Other Business

As there were no further matters to discuss, the meeting concluded at 4.50pm.

16. Date of Next Meeting

- Half-Day Session for Board Members – Wednesday 8th February 2023 at 1pm – Elgin House Meeting Room, Elgin House, Ailsa Hospital
- Next Board Meeting - Wednesday 15th February 2023 at 2pm – Via MS Teams