

---

## Minute of Integration Joint Board Meeting

---

**Date:** 13<sup>th</sup> March 2024

---

**Time:** 2pm

**Place:** MS Teams

---

### Present

Linda Semple – Chairperson

Cllr Julie Dettbarn – Voting Member, SAC

Cllr Hugh Hunter – Voting Member, SAC

Jean Ford – Voting Member, Non-Executive Director – NHS

Liam Gallacher – Voting Member, Non – Executive, NHS

### In Attendance

Tim Eltringham - Director of Health and Social Care, HSCP

Gary Hoey - Chief Social Work Officer, HSCP

Mark Inglis - Head of Children's Health, Care and Justice Services, HSCP

Billy McClean - Head of Community Health and Care Services (part attendance)

Phil White - Partnership Facilitator, NHS

Sheila Tyeson - Senior Manager – Planning, Performance and Commissioning, HSCP

Louise Gibson - Lead Allied Health Professional Advisor, HSCP

Rachael Graham – Planning and Performance Co-ordinator

Glenda Hanna – Independent Sector Representative, Scottish Care

Frances Ewan – Staff Side Representation, NHS

Billy Cooper - Staff Side Representative Member, SAC

Elaine Young – Head of Health Improvement/ Assistant Director of Public Health, NHS

Sharon Orr - Care Services Director, Balmoral Health and Social Care

Angus Brown - Audit Scotland

Nadine McCall - Administration Assistant (minute taker), HSCP

### L Semple - in the Chair

Agenda	Discussion	Action
--------	------------	--------

1.	<p><b>Welcome/ Apologies/ Membership Updates</b></p> <p>Apologies were received on behalf of Cllr Ramsay, Cllr Lyons, Mahanth Manuel, Martin Rogan, Simon Farrell, Rosemary Robertson, Ewing Hope, Marie Oliver and Lisa Duncan.</p>	
2.	<p><b>Declarations of Interest</b></p> <p>There were no declarations of interest to note.</p>	
3.	<p><b>Minute of Previous Meeting</b></p> <p>Minutes of previous meeting of 14<sup>th</sup> February 2024 were approved by the Board.</p>	
4.	<p><b>Service User Stories</b></p> <p>L Gibson informed that the work of the Diabetes Remission Programme has been very successful. L Gibson explained that there was initially short-term Scottish Government funding received to support the work of the programme and there has been confirmation that this funding will continue in the short term.</p> <p>L Gibson advised that there have been significant results to date as a result of this.</p>	
5.	<p><b>Matters Arising/ Action Log</b></p> <p>S Tyeson informed that since the last meeting she has been in touch with Care Opinion in relation to gathering some further information regarding the externally commissioned services and them being able to make use of the system.</p> <p>S Tyeson advised that the cost for the Partnership for 3-year continuation of Care Opinion is £19k.</p> <p>S Tyeson explained that there has been increased activity on the system since the last meeting. It had initially been focused on Care at Home but has now rolled out to other services.</p> <p>S Tyeson noted that in terms of external services they enquired about being able encourage and support external providers to use this, but Care Opinion have advised that they would require to take out their own subscription.</p> <p>S Tyeson suggested a conversation at the next Care at Home Forum to get some thoughts on this.</p> <p>S Tyeson has sought assurance that anyone being assessed or</p>	

	<p>discharged are being provided with a Care Opinion leaflet and encouraged to use it.</p> <p>S Tyeson informed that they would continue to monitor the use of Care Opinion and an update to Performance and Audit Committee will be provided again in due course.</p> <p>Cllr Hunter expressed that he would be keen to see the volume of traffic increase substantially to justify continuation of Care Opinion and to have assessments and feedback on when Care Opinion is being treated seriously and not as an inconvenience.</p> <p>G Hanna advised that she welcome a conversation around this within Provider Forums and suggested extending this to adult services external providers also.</p> <p>G Hanna explained that over 60% of care delivered in South Ayrshire is by external providers and unfortunately, they do not have the mechanism at this time that allows service user feedback to be fed back to the IJB and other forums.</p> <p>ST advised she is happy to explore a consistent approach to this with G Hanna.</p>	
<b>6.</b>	<p><b>Summary Briefing from other Governance Meetings</b></p> <p>There were no summary briefings from other Governance Meetings to note.</p>	
<b>Items for Agreement</b>		
<b>7.</b>	<p><b>Joint Working with Community Planning</b></p> <p>P White advised that the purpose of the report is to update the Integration Joint Board on various workstreams being progressed by ongoing partnership working across the South Ayrshire Health and Social Care Partnership and South Ayrshire Community Planning Partnership.</p> <p>P White informed that here was a joint workshop session on the 25<sup>th</sup> January 2024 with members from both the Integration Joint Board and Community Planning Partnership. P White explained that this workshop focused on the Wellbeing Pledge and how this can be more widely shared. Following this the HSCP Directorate Management Team felt a formal report to the IJB to provide assurance of ongoing partnership working would be beneficial.</p> <p>P White advised that further workshops will be considered in the future on appropriate topics.</p> <p>P White gave a brief summary of existing joint workstreams (fully</p>	

	<p>detailed within the circulated report).</p> <p>P White highlighted that as part of South Ayrshire Council's Plan (2023 – 2028), a commitment was made to develop a new Integrated Impact Assessment which the HSCP has been involved in the development of. This is due to be in place and utilised from Spring 2024 by South Ayrshire Council staff and then fully rolled out to HSCP by the end of 2024.</p> <p>P White noted that a new Integrated Impact Assessment (IIA) Short Life Working Group was established to form the new IIA. The work was led by Kevin Anderson, Service Manager for Policy, Performance and Community Planning and supported by members of the HSCP during the development phase to ensure the tool would be of benefit to both organisations.</p> <p>P White recommended that the Integration Joint Board note the ongoing Partnership working across between South Ayrshire Health and Social Care Partnership and South Ayrshire Community Planning Partnership.</p> <p>It was noted that a further report will be brought to the IJB on the IIA assessment in due course.</p> <p>Cllr J Dettbarn thanked P White and others for this report and expressed that this is a significant piece of work which she is supportive of, especially in terms of the joint partnership working and additionality this brings.</p> <p>L Semple commended the work that has been undertaken and looked forward to seeing the IIA's in due course.</p> <p><b>The Board noted the content of the report.</b></p>	
<p><b>8.</b></p>	<p><b>Community Risks and Mitigations</b></p> <p>B McClean advised that the purpose of this report is to provide an update on the management of risk for those people who are in the community and in hospital awaiting a Social Work assessment or Social Care support.</p> <p>B McClean advised that the most recent data for 28<sup>th</sup> February 2024 shows that there was 14 people awaiting assessment in hospital (up from 12 in January). In terms of people awaiting assessment in the community this had reduced by 44.</p> <p>B McClean continued to advise that the main challenges remain with a reduction in capacity due to absence and vacancies within the Social Work teams, although a number of vacancies have now been filled and it is expected that these will make a positive difference over</p>	

	<p>the next quarter.</p> <p>B McClean highlighted other key areas within the paper and advised that they are very much moving in the right direction.</p> <p>B McClean recommended that the IJB acknowledges the improvement activity and subsequent improvement and continues to endorse the ongoing improvement actions.</p> <p><b>The Board noted the content of the paper and approved the recommendations.</b></p>	
<b>For Information to IJB</b>		
9.		
<b>Items for noting</b>		
10.		
<b>Any other business</b>		
11.	<p>M Inglis informed that himself and T Eltringham recently travelled to London as Childrens Services were successful in getting to the IECSE transformation awards final. M Inglis advised that they received a silver award for work done within Children’s Services.</p> <p>The Board congratulated M Inglis and his team on this achievement.</p>	

**Date of Next Meeting** – Wednesday 3<sup>rd</sup> April 2024