

NHS Ayrshire & Arran



Meeting:	Ayrshire and Arran NHS Board
Meeting date:	Monday 12 August 2024
Title:	Board briefing
Responsible Director:	Claire Burden, Chief Executive
Report Author:	Shona McCulloch, Head of Corporate Governance

1. Purpose

This is presented to the Board for:

- Awareness

This paper relates to:

- Local policy

This aligns to the NHS Scotland quality ambitions of

- Safe, Effective and Person Centred.

2. Report summary

2.1 Situation

Key areas of interest are advised to Board Members for awareness at each Board meeting. The Good News stories provide Members with information from across the organisation which shows the good work being delivered by our teams to improve patient and community care and recognises awards received locally and nationally.

2.2 Background

At each Board meeting the briefing provides:

- Good News stories from across NHS Ayrshire & Arran (NHSAA)
- Key events from the Chief Executive and Board Chair diaries
- Circulars from the Scottish Government Health & Social Care Directorates
- Current consultations

Further briefing updates will be issued following the Board meeting from the Communications Department via e-News, Stop Press, Daily digest and Team talk. Up-to-date information is also published on NHS Ayrshire & Arran's website www.nhsaaa.net

Should you require further information in relation to the briefing, please contact Shona McCulloch, Head of Corporate Governance via email at aa-uhb.ceo@aapct.scot.nhs.uk.

2.3 Briefing - Good News Stories

Due to the summer holiday period there are fewer good news stories to share this month, but please read below for some of our staff achievements and stories from our partners in East Ayrshire Health and Social Care.

Our staff achievements

Nursing Times awards finalists

Pauline Murray, Critical care recovery co-ordinator, along with Dr Pam Ramsay (University of Dundee) are finalists in the Nursing Times awards for 2024 in the Critical Care and Emergency Nursing category for their work with scaling up ICU Steps in Scotland (a peer support group for patients and their families following critical illness). [Nursing Times Awards 2024 - Critical and Emergency Care Nursing 2024](#)

Watch this space in October for the results...

Greatix awards

The following staff have been nominated for a GREATIX award – this is a great way of celebrating success and “Learning from Excellence” and let’s our staff nominate their colleagues for a certificate of congratulations and to “make their day”.

- **Klaribell De Vera, International Recruited Nurse, in Ward 2B Trauma and Orthopaedics** has been nominated by a colleague for a GREATIX award for Attentive to patients' needs and work, Willingness to help other team members, Excellent communication skills'.
- **SCN Tracy Caldwell and all the staff from Ward 5A UHC** were nominated for a GREATIX for their support to International recruited staff. Tracy's team have been exceptionally welcoming to the international pre-registered nurses on their journey to being a band 5 member of staff. The environment has been conducive to allow her new staff to flourish and feel part of her team. If "Diversity is being invited to the party. Inclusion is being asked to dance" - Verna Myers. The nurses have described to me the things that have meant they feel like they have been asked to dance.

East Ayrshire Health and Social Care Partnership (EAHSCP)

‘Voice of the Infant’ event focuses on listening to East Ayrshire’s young children

In March we held our ‘Voice of the Infant’ Development Day event, which focused on listening to and prioritising the needs and rights of young children in East Ayrshire.

The event, which took place in Auchinleck’s Boswell Centre, was well attended by child care and social work practitioners as well as staff specialising in early education, health visiting and children’s mental health.

Sina Currie, Senior Nurse Manager for Children’s Services, opened the day’s proceedings by highlighting the key principles of our GIRFEC model (Getting It Right For Every Child) and our commitment to the wellbeing of infants and young children as outlined in The Promise.

Sina emphasised the duty of all practitioners to take the needs and rights of infants and young children into account at all times: “Infants’ experiences, needs and rights must inform

care planning, decision making and service delivery. We must ensure we're making decisions based on the needs of our babies and young children."

Attendees were joined via video link by Laura Lundy, Co-Director of the Centre of Children's Rights and founder of the Lundy Model of Infant Participation, to discuss key aspects of the model and the nuances in the way young children may choose to communicate their needs.

Julie Drummond and Leah Cronin from the NHS Ayrshire and Arran Infant Mental Health Team also discussed the impact of early relationships on a child's sense of self, and the importance of keeping a child informed during periods of uncertainty and change.

Sir Alexander Fleming Centre celebrates ten years

The Sir Alexander Fleming Centre in Kilmarnock recently celebrated its 10th anniversary with a 'Conversation and Celebration' event involving coffee, cake, singing and reminiscing.

Guests included Councillor Lillian Jones, Council Chief Executive Eddie Fraser and Craig McArthur, Director of East Ayrshire Health and Social Care Partnership. All took part in the festivities and enjoyed seeing photos reflecting many of the activities and events that have taken place at the centre over the last decade.

The centre provides a range of on-site and community-based activities for people with learning disabilities.

Craig McArthur said: "I was delighted to help staff and service users mark such a milestone occasion in the centre's history, which is a testament to the difference it has made and continues to make in the local community. I wish them every success for the future and am sure the next decade will be even brighter."

Maureen Millar, Day Services Manager at the centre, said: "The 'Conversation and Celebration' of ten years at the Sir Alexander Fleming Centre was incredible and surpassed anything I could have imagined. The fabulous comments from everyone and just seeing people having fun, sharing stories and laughter, as well as having time to look back and reflect on events and memories of the past ten years was a joy.

"The success was down to everyone involved, not only on the day but in the planning and lead up to it. I want to thank everyone involved from the bottom of my heart. Here's to the next ten years!"

Medals all round for seniors at East Ayrshire's care home games

There was no need for a ticket to Paris to catch some Olympian feats this year as residents from across East Ayrshire took part in the Senior Care Home Games, right here in Kilmarnock.

A total of 16 teams representing East Ayrshire care homes participated in six sporting events, tallying points to decide who the overall winner was. Archery, volleyball, golf putting, football darts, boccia and a basketball shootout tested the unwavering determination of the athletes, but it was Glebe House who took gold, with Thorntoun Estate and Burnfoot House joining them on the podium.

A rained-off cycling event didn't dampen spirits as laughter and cheers raised the roof of the Ayrshire Athletics Arena. Competitors marched between rounds to The Proclaimers' 500 Miles, and SL33 and Music Box made sure everyone was singing and dancing during their breaks.

The Senior Care Home Games is organised by Scottish Care and East Ayrshire Health and Social Care Partnership's allied health professionals, with support from The Killie Community,

Scottish Archery, East Ayrshire Council's Vibrant Communities and East Ayrshire Advocacy Services.

Participants were from Glebe House, Thorntoun Estate, Burnfoot House, Argyll House, Burnbank House and Doonbank House, Bute House, Glennie House, Crossgate, Springhill, Hallhouse, Torrance Lodge, Graceland, Grange, Dalmellington, Howard House and Craigie care homes, all of whom took home medals to show friends and family.

Arlene Bunton, East Ayrshire Independent Sector Lead at Scottish Care, spoke of the event's success and its many benefits for care home residents:

"This is the second year we have run the Senior Olympics in East Ayrshire, and we are immensely proud of all care home residents and staff who attend, participate and enjoy these games. The level of competitiveness between our older adults is quite remarkable to see!

"We all know how much physical activity and social engagement can benefit both our physical and mental health and these games demonstrate this perfectly. The feedback from care home managers was that their competitors returned home with a sense of pride and accomplishment. Long may the games continue!"

Digital Support Workers help tackle data poverty

Congratulations to our Digital Health and Care Support Workers (DHCSW), who recently became members of the National Digital Inclusion Network following the success of their project in the Irvine Valley community.

For almost a year, our DHCSWs have been tackling data poverty and digital exclusion by issuing SIM cards to people on low incomes and supporting them to access the National Databank.

Since July 2023 they have also been empowering Irvine Valley residents to feel more confident when using digital health and care supports, such as ordering repeat prescriptions online, using the online GP consultation app (eConsult), accessing the NHS Near Me website and using other health monitoring apps and digital tools.

Their weekly 'Smart Hub' drop-in at Ross Court Resource Centre has given the community a place to find help and support with a range of technology, as have their 'Cuppa TEC' groups and 'TEC backpack' demonstrations.

Following its success, it is hoped the project will soon expand to other areas in East Ayrshire.

DHCSW, Haylee Brogan, said: "We are really excited to help support people to get digitally connected through our data bank scheme."

Coffee morning invites community to share their views

Visitors to East Ayrshire Community Hospital were invited for coffee, cake and a chat at our recent What Matters To You Day coffee morning.

The event, which coincided with What Matters To You Day on Thursday 6 June, invited the local community to share what matters most to them in health and social care and to take part in our Strategic Plan review consultation.

It was lovely to see so many people stopping by for a blether and to find out more about the partnership and some of our partner organisations.

Shortlees Social brings local practitioners together

Practitioners in health, social care and education were invited to network and share ideas at the inaugural Shortlees Social event.

Hosted by East Ayrshire Vibrant Communities, What Matters To You and the EAHSCP HEART team, the event aimed to strengthen community ties and foster collaboration among local practitioners.

Held in the Community Garden of Shortlees on Friday 21 June, the event was a significant step towards building and nurturing relationships across various sectors.

Bringing together colleagues from a variety of services, as well as East Ayrshire Health and Social Care Partnership, this diverse gathering aimed to encourage informal interactions in a relaxed setting.

The day was a true celebration of community spirit, with a BBQ, outdoor games and a friendly atmosphere. Attendees had the opportunity to unwind, engage in conversations and participate in activities which helped break down professional barriers.

By providing a space for practitioners to get to know each other outside their formal roles, the Shortlees Social helped build trust and understanding, both of which are essential for effective teamworking and service delivery.

The success of the inaugural Shortlees Social paves the way for future events which will further strengthen the network of professionals dedicated to serving the East Ayrshire community.

East Ayrshire Vibrant Communities, What Matters To You and our HEART team look forward to organising these events to ensure a more connected and supportive environment for all.

The Shortlees Social is testament to the power of community engagement and the positive impact it can have on local practitioners and the people who use their services.

East Ayrshire flies the flag at Scotland's first pride event for older people

During National Pride month, Kilmarnock hosted Silver Pride, the first event of its kind in Scotland celebrating older members of the LGBTQ+ community.



The event took place on 27 June at the Park Hotel and was attended by 180 community members, of whom approximately 100 were older adults from across the community, including care homes.

The National Lottery funded event brought together guest speakers, information stalls, artwork, balloons and entertainment, transforming the day into a cultural celebration and informative occasion.

As older people are now feeling more confident in sharing their identities, we are beginning to see a rise in residents who do not identify as heterosexual coming into the care sector looking for support.

Arlene Bunton, East Ayrshire's Independent Sector Lead at Scottish Care, explained why establishing such an event is important:

"We are finding that more people who have benefited from the more accepting and inclusive attitudes we now have are entering their older years. Our Silver Pride event has been the perfect opportunity to raise awareness of the needs of those identifying as LGBTQ+ who access services, and particularly those with dementia who identify as LGBTQ+.

"In addition to today's event, our funding will provide training across the independent sector as well as to social work and social care staff to help them support individuals and their families, and to help them manage the reactions of other care home residents. We want all older adults to live as their authentic selves."

The lasting message from the event and training will be 'You are Safe with Us', emblazoned on a pin badge presented to staff who attend to demonstrate their support of inclusivity.

Young artists to showcase work at Paisley exhibition

A group of care-experienced young artists from East Ayrshire have been invited to participate in 'The Big Art Show' in Paisley.

The event, hosted by Outspoken Arts, will take place in 'The Art Department' venue in Paisley town centre. With an ethos of inclusion, the event will give rise to entries from a wide range of ages, stages and artistic abilities.

The invitation comes following a series of recent success from the ArtClub? Collective, a group of care-experienced young people in East Ayrshire who share a passion for contemporary art.

This is a fantastic opportunity for our care-experienced young artists. In recent weeks ArtClub? have devised their own artists' brief to give their work and output a coherence and themes, while enabling them to express themselves individually as well as collectively.

Inspired by the theme of 'Nostalgia', which the ArtClub? chose themselves, club member Emma Kasper put together an artists' brief from various sessions which captured views and ideas from the group. This co-curated approach is key to how the club operates.

Led by Promise Participation Lead, Eòghann MacColl, ArtClub? runs in partnership with the East Ayrshire Leisure Trust, whose exhibitions have been inspiring and thought provoking to group members.

Eòghann said: "ArtClub? is part of the participation work we do to enable the voices of our care-experienced young people through consistent engagement and a safe space for dialogue, whether art related or not. We greatly value our partnership with East Ayrshire Leisure for making the ArtClub? group possible.

"We aim to build confidence and provide hope and have seen some changes and wee victories coming out of this work as well as showcasing the great creativity of our young people. Being able to raise their voices at the Big Art Show is a real acknowledgment of their presence and being present."

Chief Executive and Board Chair diary key events

Chief Executive's Diary Key Events 13 August 2024 – 7 October 2024	
August	
20	Board Chief Executive meetings
22	South Ayrshire Community Planning and Partnership Board
30	West of Scotland Health and Social Care Delivery Programme Board Meeting
September	
2	Information Governance Committee
3	Performance Governance Committee
9	Healthcare Governance Committee
10	Board Chief Executive meetings
12	North Ayrshire Community Planning Partnership Board
19	East Ayrshire Community Planning Partnership Board
October	
3	Non-Ministerial Annual Review

Chair's Diary Key Events 13 August 2024 – 7 October 2024	
August	
19	Board Chairs Group Private Meeting
22	South Ayrshire Community Planning and Partnership Board
September	
9	Healthcare Governance Committee
9	Community Wealth Building (CWB) Commission
11	Territorial Board Chairs Meeting
12	East Ayrshire Community Planning Partnership and East Ayrshire Council Joint Engagement Event
12	North Ayrshire Community Planning Partnership Board
19	NHS Board Chair's Away Day
October	
3	Non-Ministerial Annual Review

Circulars from the Scottish Government Health & Social Care Directorates

Published since last Board briefing

Circulars	Lead Director(s)
CDO(2024)02 Oral Health Metrics – Adult Oral Health	Director of East Ayrshire Health and Social Care Partnership
CMO(2024)06 Advance notice of changes to the Scottish Government’s COVID-19 testing guidance	Director of Public Health
CMO(2024)07 Timely vaccination of infants and young children	Director of Public Health
CMO(2024)08 Prenatal Pertussis (Whooping Cough) – Vaccine Change from 1 July 2024	Director of Public Health
CMO(2024)09 Occupational Health Vaccination – Pertussis (Whooping Cough)	Director of Public Health
CMO(2024)10 Seasonal Influenza (Flu) Immunisation Programme 2024-25: Confirmation of Adult and Child Cohorts	Director of Public Health
CMO(2024)11 UK Infected Blood Inquiry – Hepatitis C Testing Guidance	Director of Public Health & Medical Director
CMO(2024)12 Respiratory Syncytial Virus (RSV) Vaccination Programme	Director of Public Health
CMO(2024)13 Non-Routine Vaccination update	Director of Public Health
DL(2024)12 Human Resource Aspects of Foundation and Speciality Training Programmes: Changeover Dates for 2024-2025	Human Resources Director
DL(2024)13 F1 Induction and Shadowing Arrangements	Human Resources Director
DL(2024)14 Recommendations to improve the retention of consultants at the latter stage and peri-retirement career phase	Human Resources Director
DL(2024)15 Refreshed Employer Flexible Retirement Guidance extended timeframe for Retirement Applications and price change for Additional Pension Benefit	Human Resources Director
DL(2024)16 The Patient Rights (Feedback, Comments, Concerns and Complaints) (Scotland) Amendments Directions 24	Director of Nursing
PCA(O)(2024)03 Community Glaucoma Service (CGS): Various	Director of East Ayrshire Health and Social Care Partnership
PCA(P)(2024)05 Extension to Serious Shortage Protocol (SSP) for Isosorbide Mononitrate (Monomil® XL) 60MG Modified Release Tablet	Director of Pharmacy

Circulars	Lead Director(s)
PCA(P)(2024)06 Pharmaceutical Services Amendments to the Drug Traffic Part 11 Discount Clawback Scale	Director of Pharmacy
PCA(P)(2024)07 Serious Shortage Protocol: Creon® 10000 Gastro-Resistant Capsules	Director of Pharmacy
PCA(P)(2024)08 Serious Shortage Protocol: Creon® 25000 Gastro-Resistant Capsules	Director of Pharmacy
PCA(P)(2024)09 Reactivation of Serious Shortage Protocols (SSPS) for Clarithromycin 125mg/5ml and 250mg/5ml oral suspension	Director of Pharmacy
PCA(P)(2024)10 Community Pharmacy Public Health Service Poster Campaigns 2024/25	Director of Pharmacy
PCA(P)(2024)11 Extension to Serious Shortage Protocols (SSPS) for Clarithromycin 125mg/5ml and 250mg/5ml oral suspension	Director of Pharmacy
PCA(P)(2024)12 Serious Shortage Protocol (SSP) for Quetiapine 150 Substitution	Director of Pharmacy
PCA(P)(2024)13 Serious Shortage Protocol (SSP) for Quetiapine 150 Restriction	Director of Pharmacy
PCA(P)(2024)14 Serious Shortage Protocol (SSP) for Quetiapine 150 Substitution and restriction	Director of Pharmacy
PCA(P)(2024)15 Serious Shortage Protocol (SSP) for Quetiapine 200 Substitution	Director of Pharmacy
PCA(P)(2024)16 Serious Shortage Protocol (SSP) for Quetiapine 200 Restriction	Director of Pharmacy
PCA(P)(2024)17 Serious Shortage Protocol (SSP) for Quetiapine 200 Substitution and restriction	Director of Pharmacy
PCA(P)(2024)18 Serious Shortage Protocol (SSP) for Quetiapine 300 Substitution	Director of Pharmacy
PCA(P)(2024)19 Serious Shortage Protocol (SSP) for Quetiapine 300 Restriction	Director of Pharmacy
PCA(P)(2024)20 Serious Shortage Protocol (SSP) for Quetiapine 300 Substitution and restriction	Director of Pharmacy
PCS(AFC)(2024)03 Review of Band 5 Nursing Roles	Human Resources Director
PCS(AFC)(2024)04 Changes to the Agenda for Change Handbook: Reduction of the working week to 37 hours and updates to section 15 and section 27	Human Resources Director

Consultations/Call for evidence or written submission

(In progress or published since last Board briefing)

From	Topic	Response due
Scottish Government - Transport Scotland	2024/Iland's Connectivity Plan - Consultation	05 May 2024 Responded
Scottish Government - OCENHS	Homelessness Prevention Team – Housing (Scotland) Bill - Consultation	17 May 2024 Responded
East Ayrshire Council Planning	24/0214/PPP – Burntonhill Fenwick Road, Kilmaurs	30 May 2024 Responded
East Ayrshire Council Roads & Planning	24/0001/S36 – Battery Energy Storage System Holmquarry Rd, Kilmarnock	19 June 2024 No response required NHS A&A
Healthcare Improvement Scotland (HIS)	Ageing and Frailty Draft Standards Consultation	18 June 2024 Responded
East Ayrshire Council Economic Growth	EAC – Supplementary Guidance and Development Plan Scheme 2024	21 June 2024 Responded
East Ayrshire Council Planning	240249PP - Land Adjacent to Holm Farm, Gatehead, Crosshouse, Kilmarnock	25 June 2024 Responded
Scottish Government Finance and Public Administration Committee	Call for views on the Scottish Government's proposed changes to the National Outcomes for Scotland	28 June 2024 Responded
Office for Nuclear Regulation (ONR)	Consultation on the EDF Energy Nuclear Generation Ltd EIADR Application for Consent for the Hunterston B Site	18 July 2024 Responded
Healthcare Improvement Scotland (HIS)	Draft guideline consultation Asthma: diagnosis, monitoring and chronic asthma management 18 June 24 to 30 July 24	30 July 2024 No response.
SRO Decontamination Collaborative Programme Board	DCP PIA - Strategic Case & Preferred Way Forward Consultation	31 July 2024 Responded
Scottish Government Health, Social Care and Sports Committee	Calls for Views: Assisted Dying for Terminally Ill Adults (Scotland) Bill	16 August 2024
Scottish Government Finance and Public Administration Committee	Calls for Views: Assisted Dying for Terminally Ill Adults (Scotland) Bill includes specific questions 1-7	16 August 2024
HIS Screening Standards	Pregnancy Draft Screening Consultation	19 August 2024

From	Topic	Response due
Health, Social Care and Sport	Pre-budget scrutiny 2025-26 – Financial Position of Integrated Joint Boards	20 August 2024
Active Healthy Kids Scotland Team	2024\Active Healthy Kids Scotland COVID-19 Report Card – Stakeholder Consultation	20 August 2024
NHS Scotland	NHS Scotland - Consultation SHTM 80: Fire safety model management	23 August 2024
Health, Social Care and Sport	Stage 2 scrutiny of the National Care Service (Scotland) Bill Consultation	30 August 2024
SWECO	SPT Active Travel Strategy	01 September 2024
SG Social Justice and Security Committee	2024\SG – Post Legislative Scrutiny of the Child Poverty (Scotland) Act 2017	13 September 2024

2.3.1 Quality/patient care

Good News Stories provide an opportunity for Members to be aware of a range of positive impacts on the quality of care and the services we provide for our patients and communities.

2.3.2 Workforce

There is no impact on workforce from this briefing.

2.3.3 Financial

There is no financial impact from this briefing.

2.3.4 Risk assessment/management

This briefing document does not relate to any areas of risk.

2.3.5 Equality and diversity, including health inequalities

This briefing document has no impact on equality and diversity. Where specific good news stories relate to service improvements Equality Impact Assessment would be carried out as necessary.

2.4 Recommendation

Members are asked to receive the briefing for awareness.